

Telephone Service Hours Temporarily Reduced

Purpose

Occupational Licensing (OL) telephone service hours are being reduced temporarily to accommodate training and workload. This memo provides the OL telephone service hours, effective March 1, 2007. This change encompasses the telephone service provided by the following OL operations units:

Firms(916) 229-3126
Individuals(916) 229-3128
Traffic Violator/Driving School(916) 229-3127
Administrative Service Fee/Dishonored Check.....(916) 229-3138

Procedures

Beginning March 1, 2007, through March 30, 2007, OL telephone service hours will be reduced as follows:

Mondays.....9 a.m. to 5 p.m.
Tuesdays1 p.m. to 5 p.m.
Wednesdays1 p.m. to 5 p.m.
Thursdays.....1 p.m. to 5 p.m.
Fridays9 a.m. to 5 p.m.

On Tuesdays, Wednesdays and Thursdays from 9 a.m. to 1 p.m.:

Licensees should call their local inspector or in the case of an emergency, call (916) 229-3129 to contact OL.

Other callers having an OL emergency may call (916) 229-3129.

After March 30, 2007, telephone service will return to 8 a.m. to 5 p.m.

Distribution

Notification that this memo is available online at www.dmv.ca.gov/pubs/olin/olin.htm was made via e-mail alert in February 2007 to the following:

- Dealers
- Driving Schools
- Registration Services
- Traffic Schools

Contact

If you have any questions regarding this memo, please call (916) 229-3129. Do **not** contact your local DMV field office about this memo.

A handwritten signature in black ink, appearing to read "Mary Garcia". The signature is fluid and cursive, with a large initial "M" and a long, sweeping underline.

MARY GARCIA, Chief
Occupational Licensing